



Param Puja Dr. Babasaheb Ambedkar Smarak Samiti's  
**Dr. Ambedkar Institute of Management Studies & Research**

Deeksha Bhoomi, Nagpur - 440010 (Maharashtra State) INDIA

**An Institute recognised under section 2(f) and 12B**

**MBA Programme Accredited by NBA from 2019-20 to 2021-22**

**Accredited by NAAC with Grade 'A'**

**2017**

# **Grievance Mechanism**



## STUDENT GRIEVANCE REDRESSAL CELL ACADEMIC YEAR – 2017-2018

### About the Cell

Dr. Ambedkar Institute of Management Studies and Research believes in providing problem free environment to the students. So to achieve this the Institute has formed student grievance redressal cell. The cell aims at solving student's grievances on priority basis. A Student Grievance Redressal Committee is formed which aims at transparent and timely redressal of the student's grievances.

### Objectives

At DAIMSR the Student grievance redressal has following objectives:

- To offer a platform to students for expressing their grievances to the institute.
- To provide effective and timely solutions to the student's problems.
- To maintain healthy relationship between the students and the institute.

### Committee

Sr. No.	Name	Designation
1.	Dr. Sudhir Fulzele	Chairman
2.	Dr. Snehal Godbole	Convener
3.	Dr. Vandana Rao	Member
4.	Dr. Monika Jain	Member
5.	Dr. Sarang Javkhedkar	Member
6.	Dr. Sujit Kolhekar	Member



## **Mechanism**

- At DAIMSR the student grievance redressal committee offers in creating harmonious environment in the institute.
- The complaints from students are obtained by the medium of a form.
- The valid complaints of the students are attended by the committee members.
- The grievances are discussed among the members and a reasonable solution is obtained.
- The obtained solution is conveyed to the student to assure the satisfactory level of the solution.

## **Procedure for Lodging Complaint**

- The student has to fill the grievance form available in the office.
- The student has to attach supportive documents if necessary.
- The obtained grievances are forwarded to the committee and further action is taken.



## STUDENT GRIEVANCE REDRESSAL CELL ACADEMIC YEAR – 2018-2019

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## **STUDENT GRIEVANCE REDRESSAL CELL**

**ACADEMIC YEAR – 2020-21**

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**ACADEMIC YEAR – 2021-22**

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5.	Dr. Saket Bansod	Member
6.	Dr. Sujit Kolhekar	Member




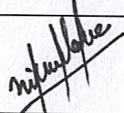
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- **Offline** – The student is supposed to fill the form and submit it to the Student Grievance Redressal committee or complaint box which is present in the DAIMSR campus.
- **Online** – Online Student Grievance Registration on <https://daimsr.edugrievance.com/login/student.html>

Approved By:

NAME	SIGNATURE	DATE
Dr. Sudhir Fulzele, (Director)		16-Jul-2017
Dr. Vivek Pimplapure (In-Charge: Exams)		16/7/2017

Document Updates	Date
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